

Westbury SMI Dashboard

Part of the Westbury SMI Suite

Westbury SMI Dashboard extends the capabilities of SMI Suite by providing graphical views of ITSM related metrics and the ability to drill down into details. SMI Dashboard simplifies information access and supports day-to-day decision making.



Dashboards have long been essential tools for monitoring business performance and empowering executives to make better decisions faster. But given their ability to keep people focused, more companies want to use them at operational levels of the IT organization. With Westbury SMI Dashboard you can create personalized, dynamic dashboards and make them available anytime, anywhere.

The high level of personalization and convenience means everyone can have the information and insights needed to perform his job.

Design Dashboards to meet specific needs

Powered by SAP Business Objects™, SMI Dashboard provides a large library of prebuilt visualization components, such as gauges, charts and maps.

You simply drag and drop what's needed to create personalized dashboards for your people. This flexibility in design allows you to present operational ITSM information in a compelling and role-appropriate way.



Benefits

SMI Dashboard complements the operational reporting capabilities of SMI Suite and encourages the use of BI within IT organizations by extending the way information is represented

The results are:

- Enhanced visibility about your ITSM operation
- Better decision making and IT performance



About Westbury

Founded in 1998, Westbury is a leading provider of operational reporting solutions for IT Organizations and represents enterprise customers around the globe.

The company pioneered the principle of Service Management Intelligence, which puts the power of self-service reporting in the hands of process owners, IT managers, decision-makers, and those that need it most.

Its SMI Suite is an integrated ITSM reporting platform that transforms data into meaningful information and improves processes and performance.

Recently the company expanded its global footprint into Asia Pacific, in addition to the US and EMEA. Westbury is privately held with offices in Boston, MA and Amsterdam, The Netherlands.

For more information about Westbury solutions and services , please contact us.

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