

# Westbury Managed Services

Westbury Managed Services offer reactive and proactive support services for SMI Suite. The services provide software technical and functional assistance remotely by highly qualified and experienced support personnel.



## Service description

Managed Services by Westbury provides you with even greater flexibility. This offering consists of a number of days designed by you and your Westbury representative and delivered by Westbury product experts. Our people work side-by-side with you to review, validate and align your technical environment, giving your production environment a best-in-class setup.

## Stay on Top

We support you in your evolving business needs. Stay on top with our flexible Managed Service offerings that enable you to out-task specific operational duties and have your staff focus on more strategic initiatives. As part of this offering you can choose from various services delivered by our expert resources. They will assist you with your particular ITSM reporting needs.

Our Managed Service includes, but is not limited to:

- Patch management
- Health check reports
- Application Administration
- Maintenance of solution documentation

## You decide

You can decide on the times and dates you want to take advantage of Westbury Managed Services based on your needs. Packages currently range from 2 days (Basic) to 6 days (Premium) per month.

Please work with your Westbury representative to design the package that fits your needs now and in the future.

**For more information about Westbury solutions and services, please contact us.**

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