Self-service reporting for

HP Asset Manager

Part of the Westbury SMI Suite

SMI12

by **WESTBURY**

SMI Asset Manager is the operational reporting solution for HP Asset Manager, putting the power of reporting in the hands of the people who need the data; end users, process owners and managers.

HP Software
Gold Business Partner

Self-service means that the people who need the information can create their own reports, quickly and easily, with no technical knowledge required. They can simply drag and drop the relevant data into their reports, and create charts and graphs intuitively. Publishing and distributing the reports automatically is a breeze; updated reports can be automatically delivered at regular intervals with no user intervention needed.
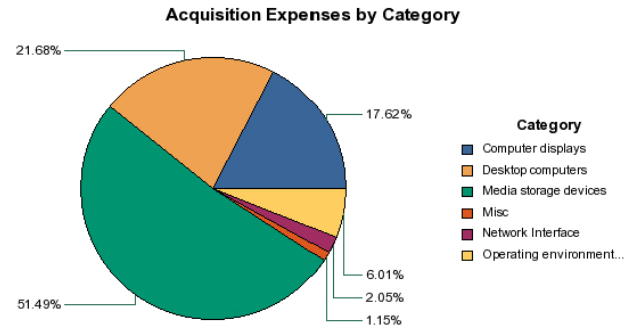
Eliminate the middleman

Having a dedicated BI team or technology-neutral report writer might seem like an efficient solution, but it adds an unnecessary level of complexity to reporting - which in turn increases costs and drastically slows you down, making your process improvement initiatives much less dynamic and able to adapt to the fast pace of change in IT.
A specialist report writer will have to translate your functional requirements into a set of technical requirements, before figuring out how to extract that data from the Asset Manager database. If anything is lost in translation, you won't necessarily know until the finished report comes back, which means rectifying the mistake will almost be like starting over.
With SMI you're not only able to create those reports yourself, but all the data objects available to you use the same names as you see in the HP Asset Manager front end.

Category	Acquisition Expenses (USD)	% of Expenses Per Category
Computer displays	$425.59	17.62%
Desktop computers	$523.77	21.68%
Media storage devices	$1,244.00	51.49%
Misc	$27.74	1.15%
Network Interface	$49.64	2.05%
Operating environment software	$145.27	6.01%
Total:	**$2,416.01**	

Acquisition Expenses by Category

21.68%
17.62%

Category
- Computer displays
- Desktop computers
- Media storage devices
- Misc
- Network Interface
- Operating environment...

6.01%
2.05%
51.49%
1.15%

Embrace iterative reporting

The best reports don't just answer questions you already had, they also help to ask new ones you hadn't even thought of. Reporting is a process of exploring and mining your data, using each round of discovery as a platform from which to launch the next.

Self-service is central to the idea of iterative reporting because it provides instant feedback to the user who is most invested in making sense of the information. SMI allows you to constantly refine your reports, and dig deeper into the data without resubmitting for budget each time, or waiting for the specialist report writer to translate your request. You can adjust the functional requirements of your report on the fly, allowing you to think outside the box and achieve deeper insight.

About Westbury

Established in 1998, Westbury is a leading provider of reporting solutions for ITSM platforms.

Westbury pioneered the principle of Service Management Intelligence, which puts the power of self-service reporting in the hands of those who need it most: process owners, IT managers and decision-makers.

Service Management Intelligence allows IT organisations to transform data into meaningful information and improve processes and performance.

For more information about Westbury solutions, please contact us.

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